



According to the Indiana Office of Utility Consumer Counselor, starting this fall, all local calls in the 317 area code will require 10-digit dialing. In other words, you'll need to dial 317-XXX-XXXX to complete a local call.

Your security system may stop functioning on October 15th, 2016.

Please grab something to write with and follow the instructions to check your system.

1. Press 4112800 to enter programming mode
 - a. You will know you are in programming mode if the number 20 displays.
 - b. If the number 20 does not display, repeat Step 1 using 6831800 to enter programming mode.
2. If the number 20 displays, continue to Step 3.
 - a. If the number 20 does NOT display after trying both codes in step #1, try both codes again. If still not successful, then you will need to have our technician come out to change the phone number being used by your system. There is only a \$25 charge for this type of service.
 - b. Contact FirstMile Security to schedule an appointment.
 - i. **317-361-4999 Option #2 or monitor@firstmilesecurity.com**
3. Press #41
 - a. Write down the numbers as they are displayed. Each digit will display separately and start with a zero. For example, "317" will be displayed as "03", then "01", then "07".
 - b. If the numbers you wrote down start with 317:
 - i. Press *99 which will exit you out of programming mode. **YOU HAVE COMPLETED YOUR SYSTEM CHECK AND DO NOT NEED TO DO ANYTHING FURTHER.**
 - c. If the numbers you wrote down do NOT start with 317:
 - i. Press *99 which will exit you out of programming mode.
 - ii. You need to have our technician come out to change the phone number being used by your system. There is only a \$25 charge for this type of service.
 - iii. Contact FirstMile Security to schedule an appointment.
 1. **317-361-4999 Option #2 or monitor@firstmilesecurity.com**