

Customer Account No (internal use only):

Monitoring Account No (internal use only):



FirstMile Security (appears as FMT in body of agreement)

SECURITY MONITORING INFORMATION UPDATE FORM

Customer Name and Address: (equipment location)

P.O. Box 4
Westfield, IN 46074

Phone: 317-361-4999

Premise Phone:

Email: monitor@firstmilesecurity.com

Email:

To enable FMT to provide you with the best quality of service, please verify and/or furnish the Customer information above.

Emergency Contact List: Please list at least 2 different people or phone numbers.

	NAME	PHONE 1	PHONE 2	PASSWORD
1.				
2.				
3.				

Note: When a customer fails to operate the system properly and transmits an erroneous alarm, the customer must be prepared to furnish the Central Station operator with the correct password to prevent the dispatch of the police/fire departments. When choosing contacts in addition to yourself for your emergency list, please note; 1) they should have keys or access to your home or business, 2) they should know the password and 3) they should know how to operate your system. **Caution:** An incorrect password will be handled as an alarm condition by the operator and the dispatch will be made. Please help prevent false alarms and the unnecessary dispatch of police and/or fire departments. When changes in your emergency contact list are required, please direct all correspondence to FirstMile Security using the mailing address or email address above. We are available Monday – Friday during normal business hours to assist you and answer any questions you might have.

INFORMATION RECEIVED BY FIRSTMILE SECURITY WILL BE UPDATED WITH THE CENTRAL STATION WITHIN 72 BUSINESS HOURS.

Customer's Signature

Date

Customer's Printed Name

By: _____

By signing, I acknowledge that I have an existing Security Monitoring Agreement previously executed with FirstMile Technologies. I agree to notify FirstMile in advance in writing of any changes affecting the information provided above. I also understand that the information contained herein and other alarm system monitoring information may be shared with and between FirstMile, its successors and assigns, and any 3rd party provider of monitoring services (Central Station).