Centennial Homeowners Association

FirstMile SECURITY

Residential Monitoring Instructions & Emergency Call List

Questions? Call (317) 361-4999 or EMAIL: monitor@firstmilesecurity.com

Home Owner's Name: _____

Home Address:_____

City/State/Zip: Westfield, IN 46074 **Premise Phone**:_____ **Cell Phone**: _____

Email Address:_____

Fire, Medical, Hold-up and Panic Alarms will be dispatched upon receipt of the signal in the Monitoring Station. Burglar Alarms will be handled as you have designated below.

Please initial **ONE** of the following procedures you wish the Central Station to follow for a Burglary Alarm signal.

_____*Single Call Verification* · The Central Station will call the primary number listed below before dispatching the authorities.

_____*Two Call Verification* – The Central Station will call the primary phone number and, if needed, the secondary phone number listed below before dispatching the authorities.

Please initial below indicating that you do or do not want to be contacted for: Low battery, power loss, or failure to communicate between the hours of 10pm and 7am.

_____Yes I do want to be contacted _____No I do not want to be contacted _____Contact me by email only

IMPORTANT:

- If you accidentally set off your alarm, please call the Central Station at (317)543-1300 or (800) 627-7367.
- You must give your password to the Central Station operator when an alarm is reported.
- Failure to give your password may result in improper/unneeded authority response.
- FirstMile Security is not responsible for fines from your local authorities due to false alarms.

Emergency Call List

	Name	Primary Phone#	2nd Phone#	Password	Make Changes
1	_____	_____	_____	_____	Yes___No___
2	_____	_____	_____	_____	Yes___No___
3	_____	_____	_____	_____	Yes___No___

Duress Password (optional): _____ (used to inform the central station operator that you are being held against your will, so the authorities will be dispatched without alerting the intruder.)

X_____ _____ _____

Signature Printed Name Date

Sign completed form & send to FirstMile Security.

EMAIL: monitor@firstmilesecurity.com - FAX: (317) 663-2494 - BY MAIL: P.O. Box 4, Westfield, IN 46074